



**CABINET FOR HEALTH AND FAMILY SERVICES  
DEPARTMENT FOR MEDICAID SERVICES**

**Steven L. Beshear**  
Governor

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**Janie Miller**  
Secretary

**Elizabeth A. Johnson**  
Commissioner

September 19, 2008

TO: Nursing Facility (12) Provider Letter A-237

**RE: Nursing Facility Lack of Information (LOI) Process**

Dear Kentucky Medicaid Provider:

Effective October 1, 2008, Kentucky Medicaid will implement its Nursing Facility Lack of Information (LOI) Process, which will standardize the process for requesting missing information necessary to complete the clinical review process for NF Level of Care approval. The Lack of Information (LOI) process to be implemented for Nursing Facility Level of Care determination is enclosed with this correspondence.

All outstanding Level of Care requests (MAP-726A) already in progress on October 1, will enter the LOI process on step 2, under the first bullet. SHPS will re-request the additional information necessary for determination and indicate that this information is needed within fourteen (14) business days from the date of the re-request noted above. The case will be placed into LOI status and the revised LOI process (enclosed) will be followed. If the information is received within the specified 14 day time period, the LOC approval will be dated back to the date of the provider's initial request.

If you have any questions regarding this process, please contact Judy Montfort at (502) 564-5707.

Sincerely,

A handwritten signature in dark ink, appearing to read "Elizabeth A. Johnson".

Elizabeth A. Johnson  
Commissioner

EAJ/jm/vlp00586